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## CUSTOMER FEEDBACK ON ACCESSIBILITY FOR ONTARIANS WITH DISABILITIES

The Township of Uxbridge strives to meet the needs of all of our citizens. We use your feedback to make sure that we meet reasonable expectations and can provide our services to all of our users, and make improvements, where necessary.

Township of Uxbridge documents are available in alternate formats upon request. Please fill out the Accessibility Request for Alternate Formats Form at [www.uxbridge.ca](http://www.uxbridge.ca) or contact the Accessibility Coordinator at 905-852-9181 ext. 209 or at [accessibility@uxbridge.ca](mailto:accessibility@uxbridge.ca)

Which Township of Uxbridge facility did you visit?

If you visited Town Hall, which Department did you visit?

When did you visit this Township of Uxbridge facility? Date:

Time:

Did we respond to your Customer Service needs?  YES  NO

Was our Customer Service provided in an accessible manner?  YES  NO

Please explain:

Did you have any problem accessing our services?  YES  NO

Please explain:

Do you have any other comments?

### Contact Information (OPTIONAL)

Name:

Address:

Phone No.:(Day) (Evening)

E-mail Address:

Preferred Method of Contact  Mail  Phone  E-mail

**NOTE:** Personal information on this form is being collected under the authority of the Freedom of Information and Protection of Privacy Act R.S.O. 1990, c.F.31, s. 39 (2) for the purposes of improving customer service. Questions about collection of personal information may be directed by mail to the address above.